



University of Central Florida

UCF Quality of Life Survey Spring 2005

Deans, Directors and Chairs Meeting

November 18, 2005

Women's Research Center

Diversity and Inclusiveness Counsel

Operational Excellence and Assessment Support





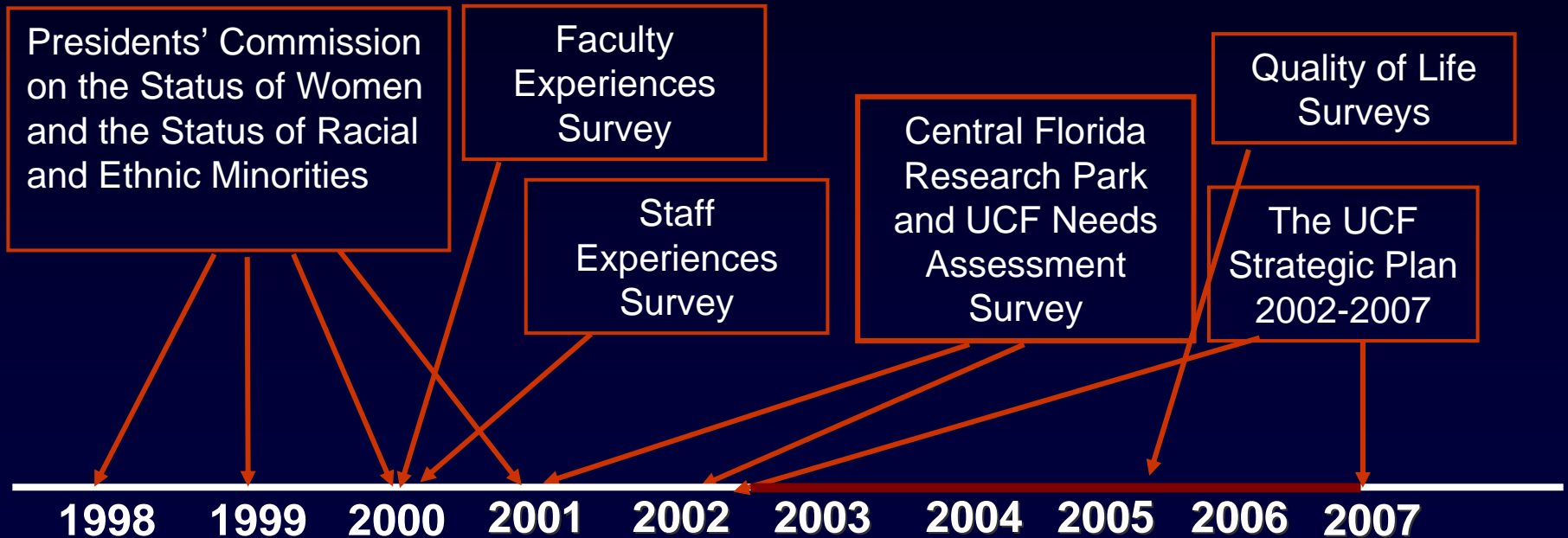
Agenda



- background and survey methodology
- key findings
- preview of results
 - experience in college, department or unit
 - perceptions of chair, director or supervisor
 - department and university climate
 - faculty mentoring
- UCF directions
- deeper analysis requests



Time Line of Related Initiatives at UCF





Methodology



- response to Strategic Initiative 10: Enhance UCF Community
- Women's Research Center and OEAS plan and draft surveys for 3 groups: faculty, A&P, and staff:
 - items reflected previous surveys
 - items derived from other universities' instruments
- review process for survey development:
 - 3 advisory councils; people who would give feedback:
 - content of items (expertise in topic areas)
 - item construction (expertise in survey development)
- web delivery and paper English and Spanish
 - personal e-mail letters; 2 follow up requests
 - president's letter of introduction



Survey Respondents



UCF Community Spring 2005

Faculty

n = 575
Response rate: 36%

A&P

n = 368
Response rate: 44%

USPS & OPS

n = 713
Response Rate: 29%



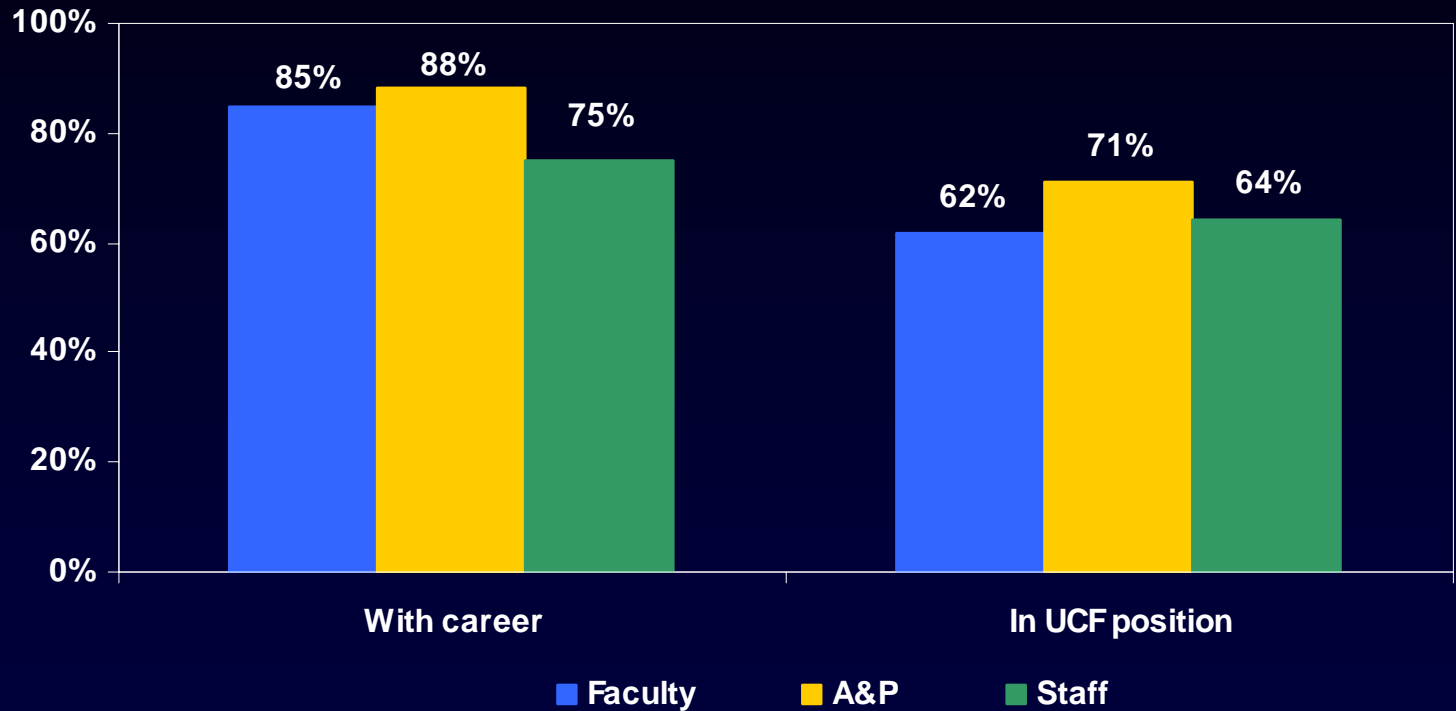
Key Findings



- All personnel are generally satisfied in their departments and units; A & P are the most satisfied.
- There are differences between groups in perceptions of quality and maintenance of physical environment.
- Faculty who are mentored (in many areas) are satisfied with their mentoring.
- There are some gender and ethnic minority group differences among faculty.
- All personnel indicate their departments and units are tolerant of all groups.



General Satisfaction



5-pt scale:
Positive: very satisfied and satisfied
Neutral: neutral
Negative: not at all satisfied and not satisfied



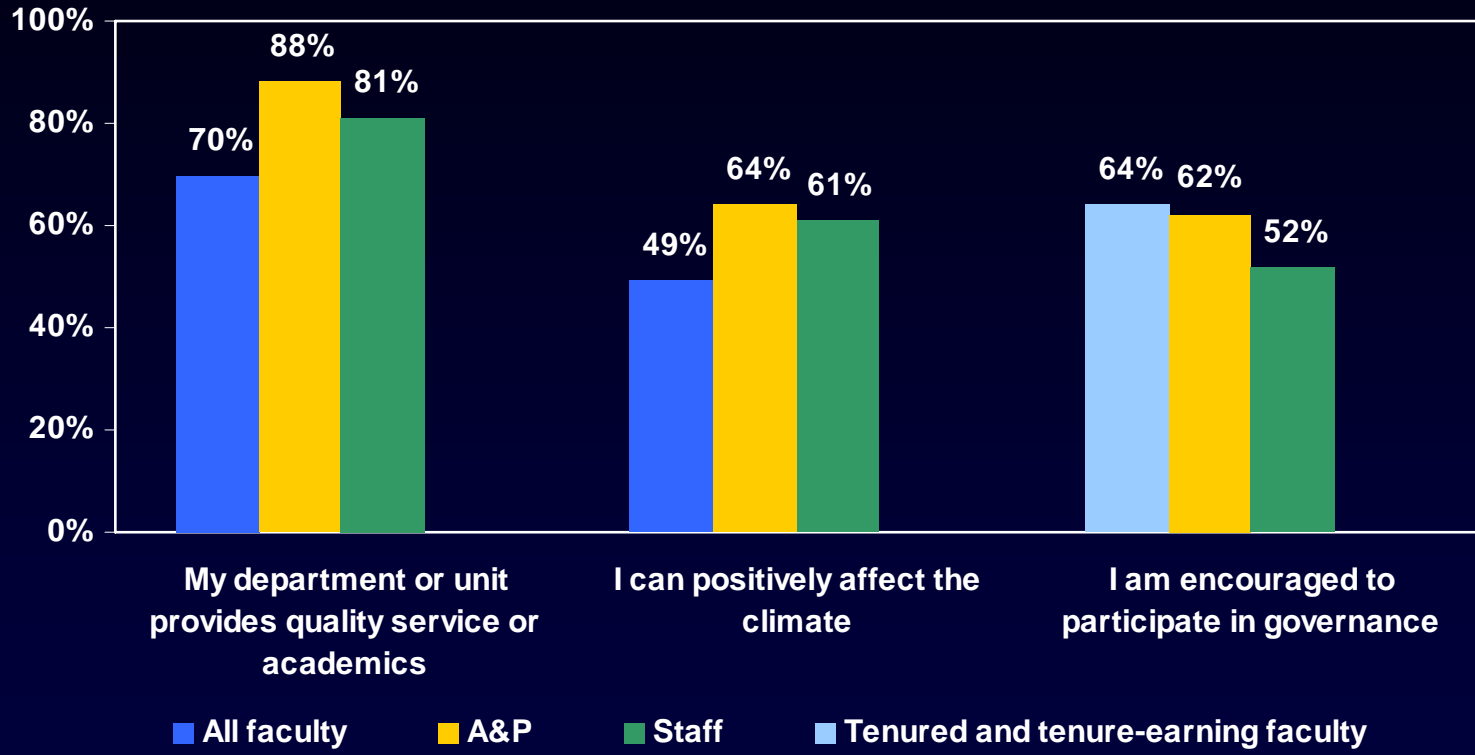


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Experience in College, Department or Unit



Perceptions of Impact



Closer look

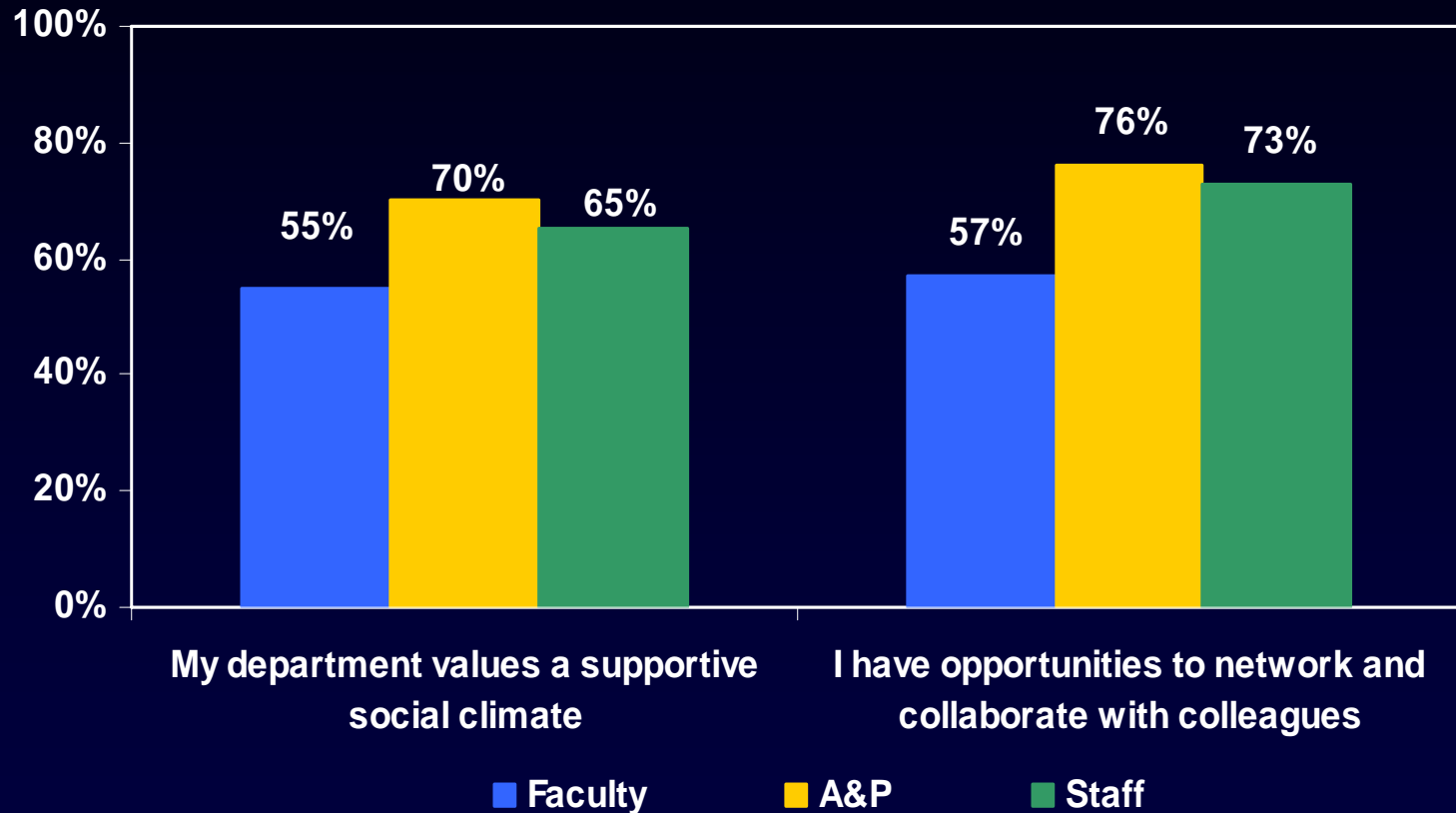


5-pt scale:
Positive: strongly agree and agree
Neutral: neither agree nor disagree
Negative: strongly disagree and disagree





Climate Factors: Interpersonal Relations



5-pt scale:

Positive: strongly agree and agree

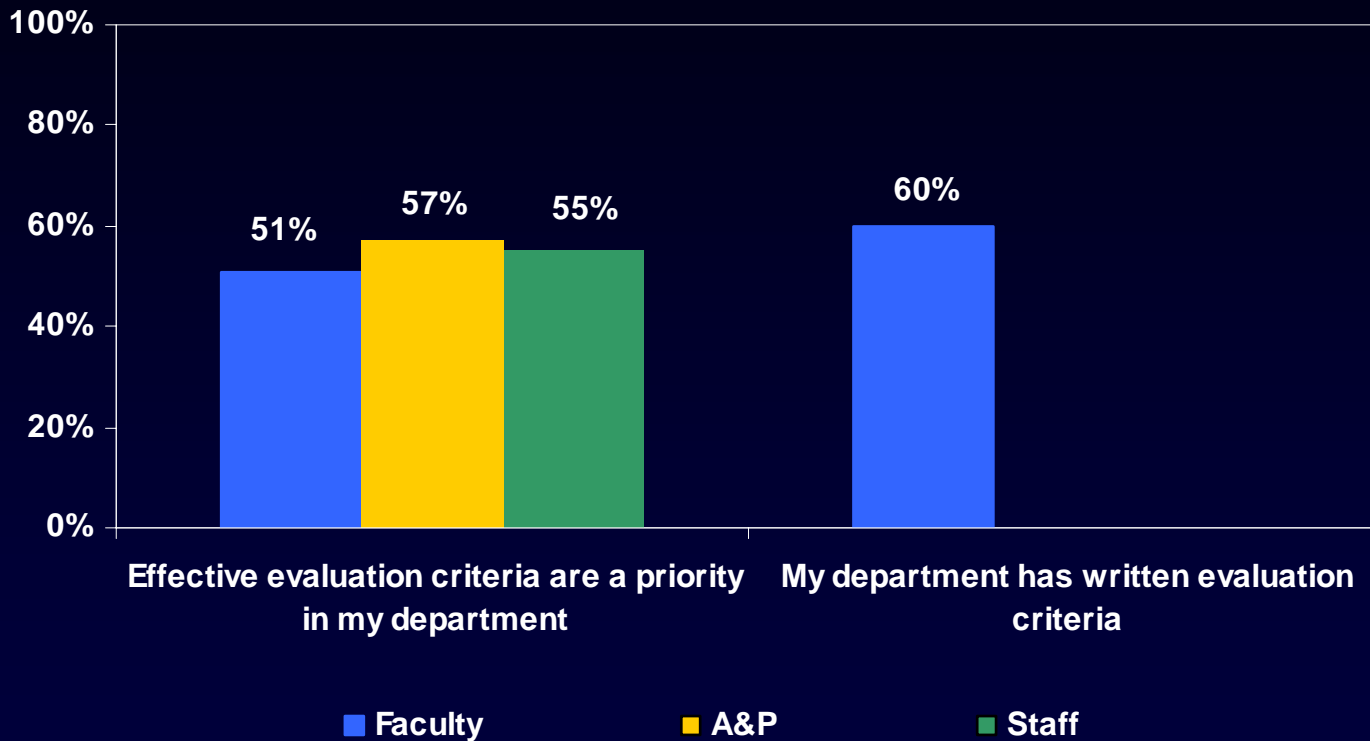
Neutral: neither agree nor disagree

Negative: strongly disagree and disagree





Department Evaluation of Performance



5-pt scale:

Positive: strongly agree and agree

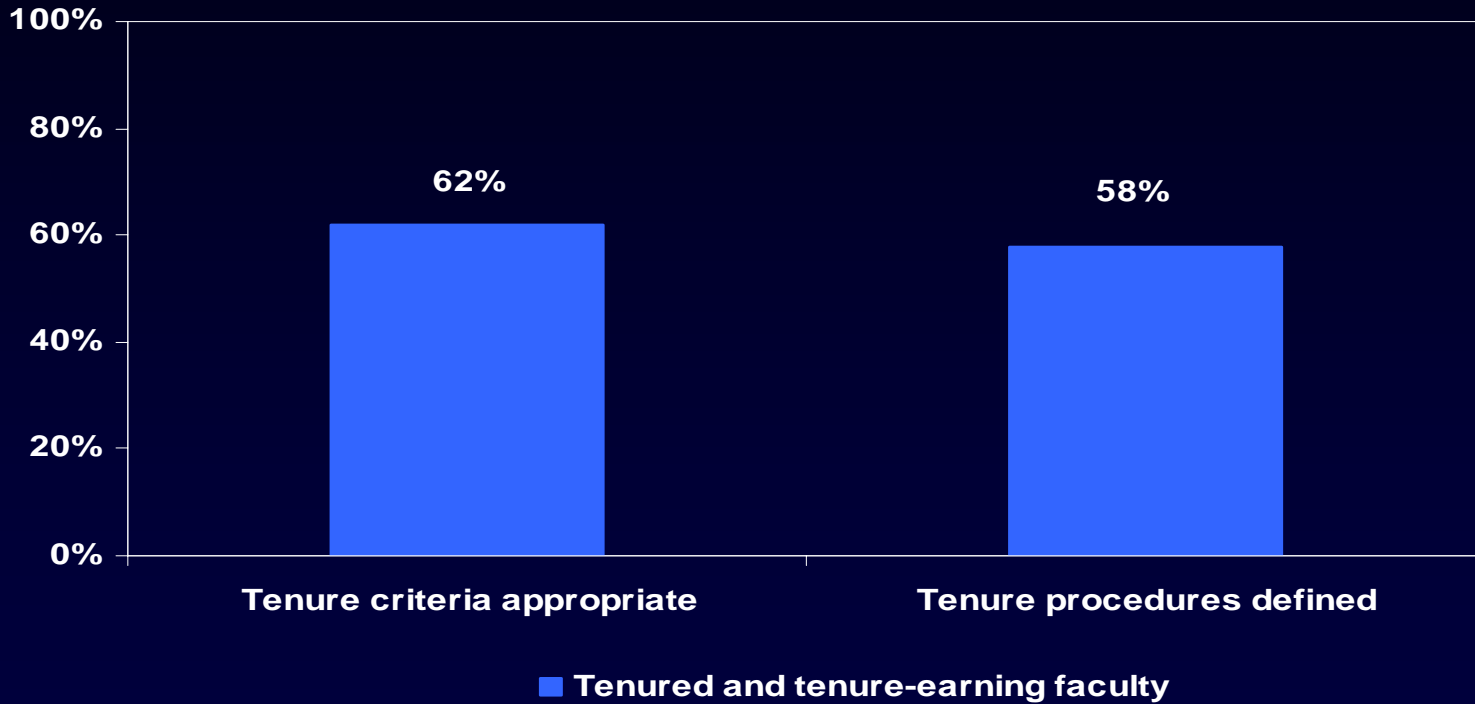
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Department Evaluation of Performance



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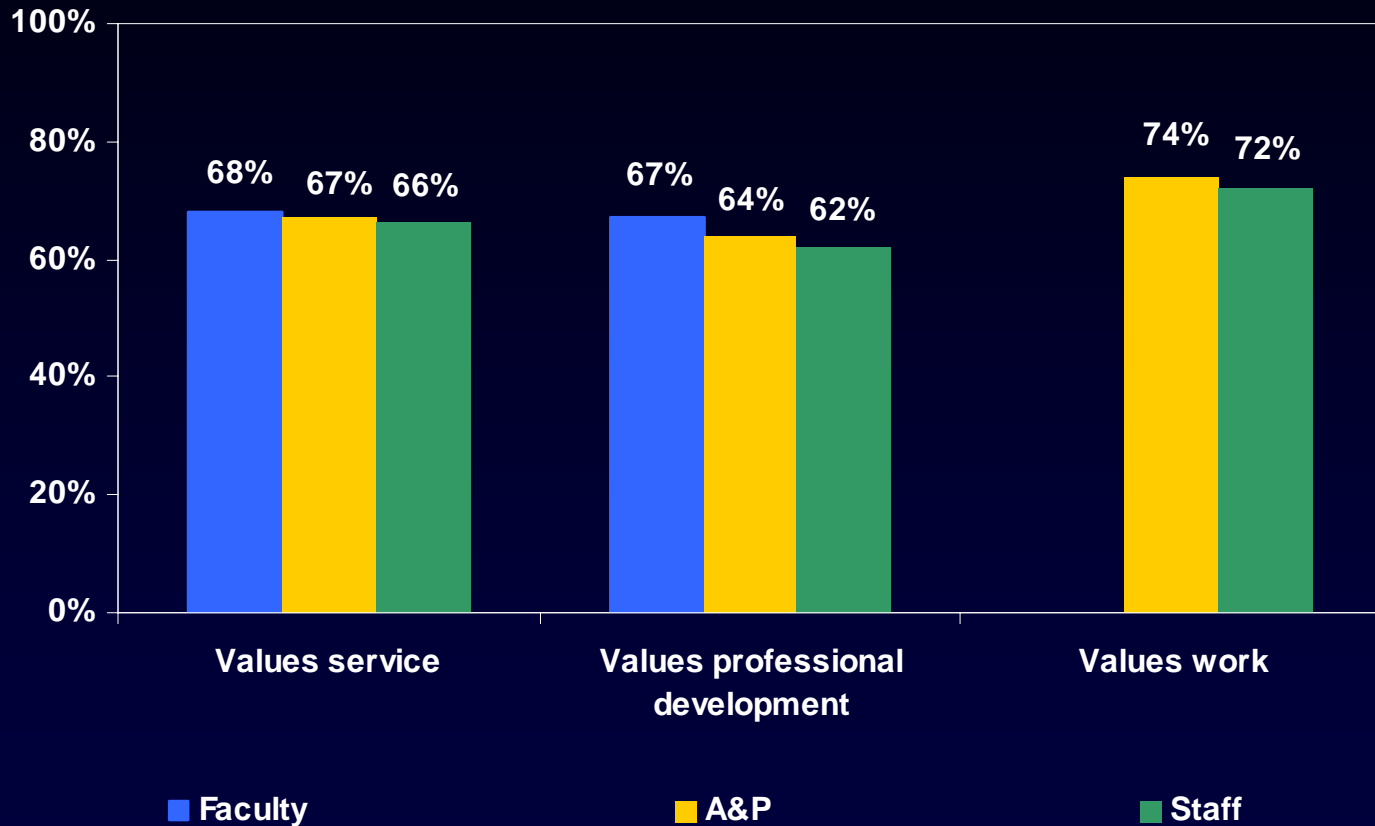
Neutral: neither agree nor disagree

Negative: strongly disagree and disagree





Perception of Chair, Director or Supervisor



5-pt scale:

Positive: strongly agree and agree

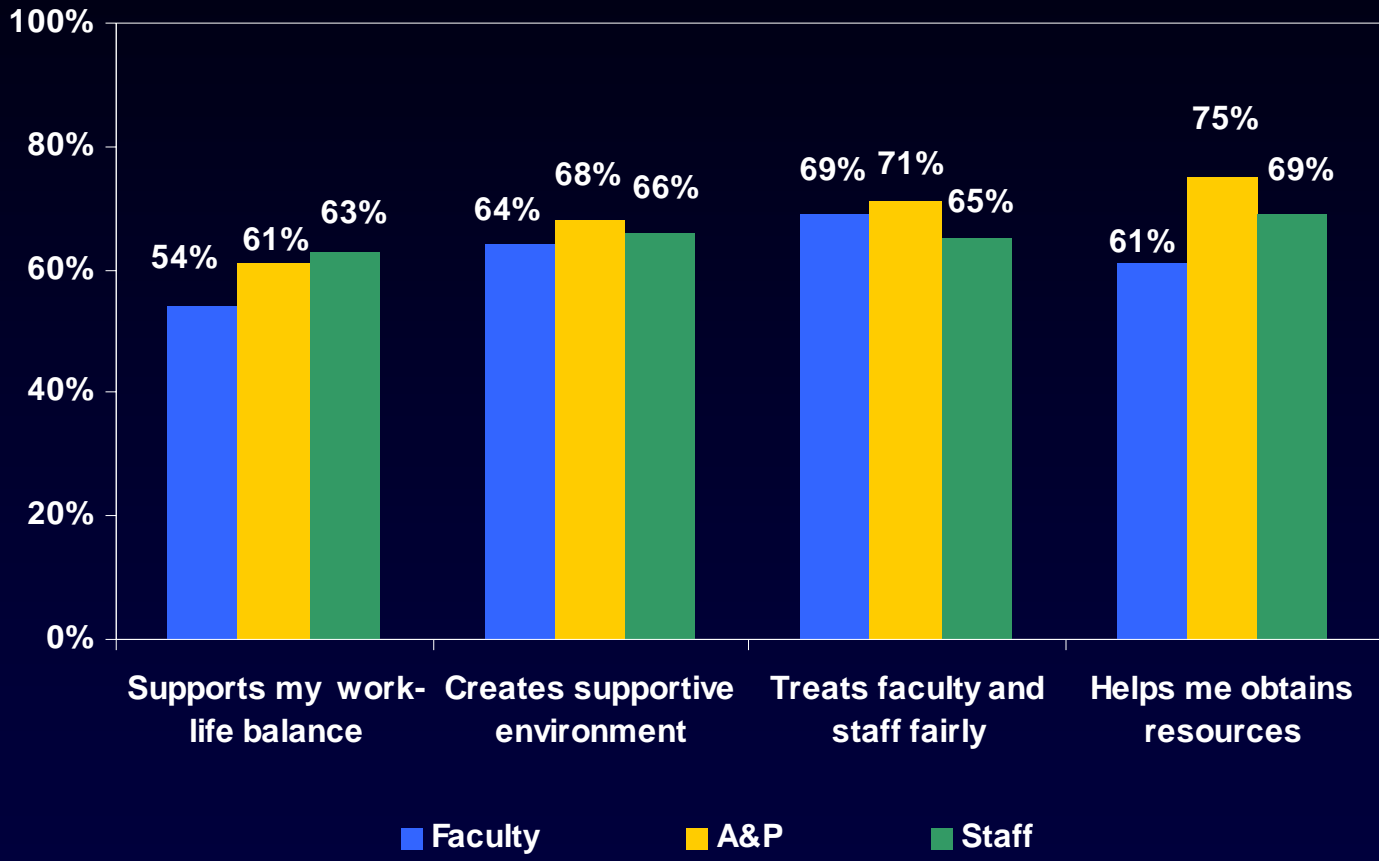
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Negative: strongly disagree and disagree





Perception of Chair, Director or Supervisor



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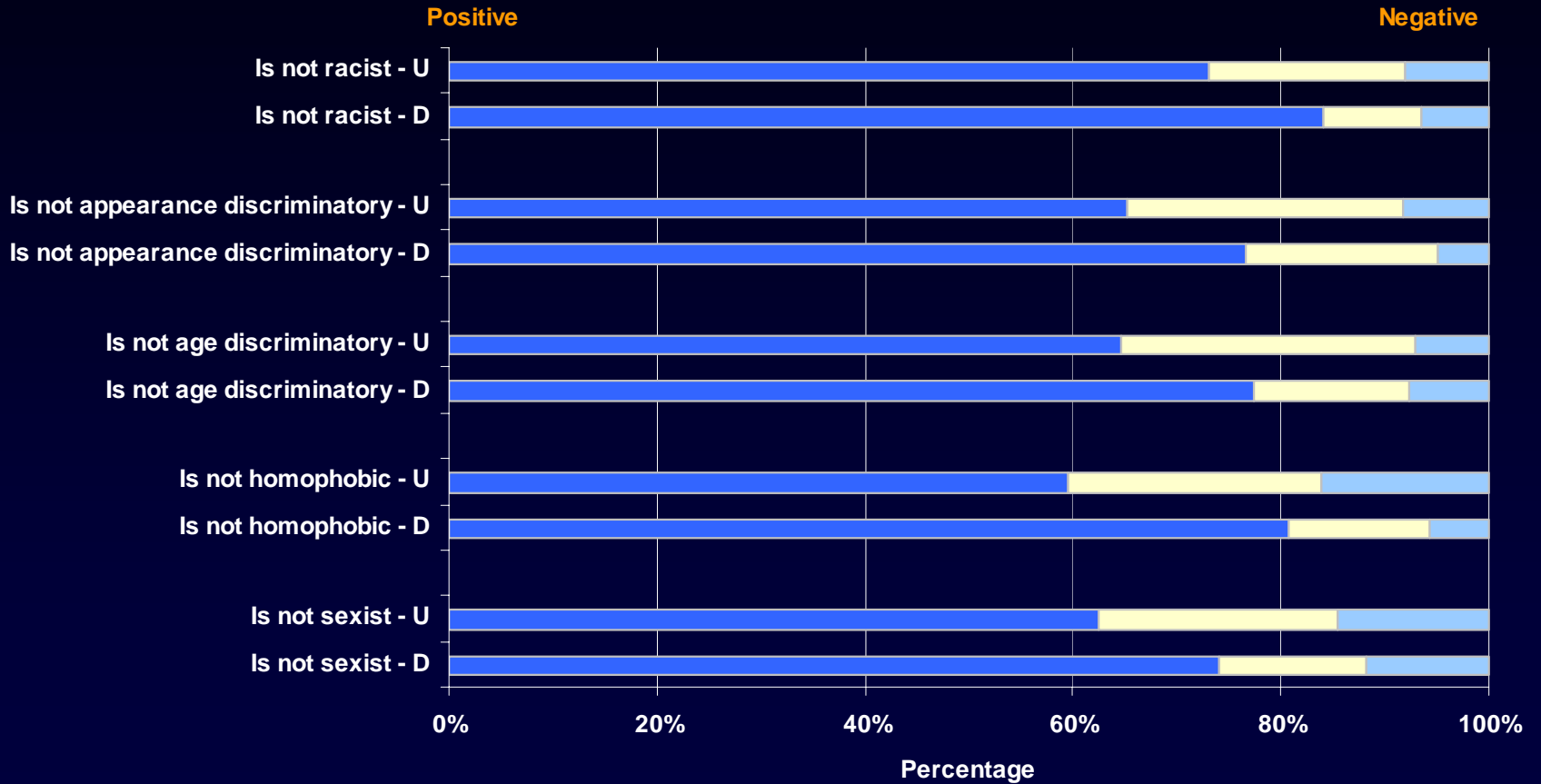




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University and Department Climate

University – Department Climate Comparison: Faculty

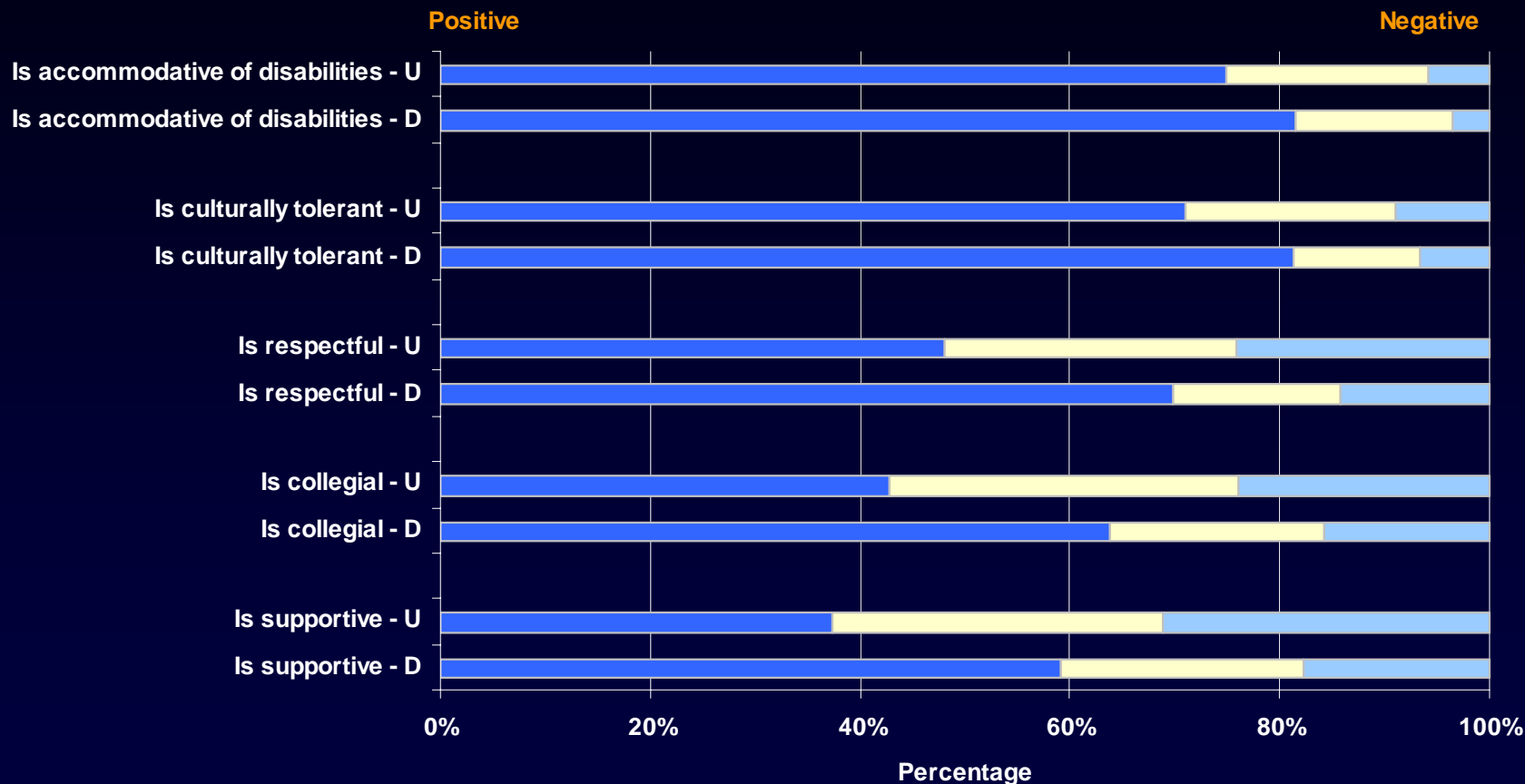


Bi-polar 5 pt. scale:
 Positive: 5 and 4
 Neutral: 3
 Negative: 2 and 1





University – Department Climate Comparison: Faculty

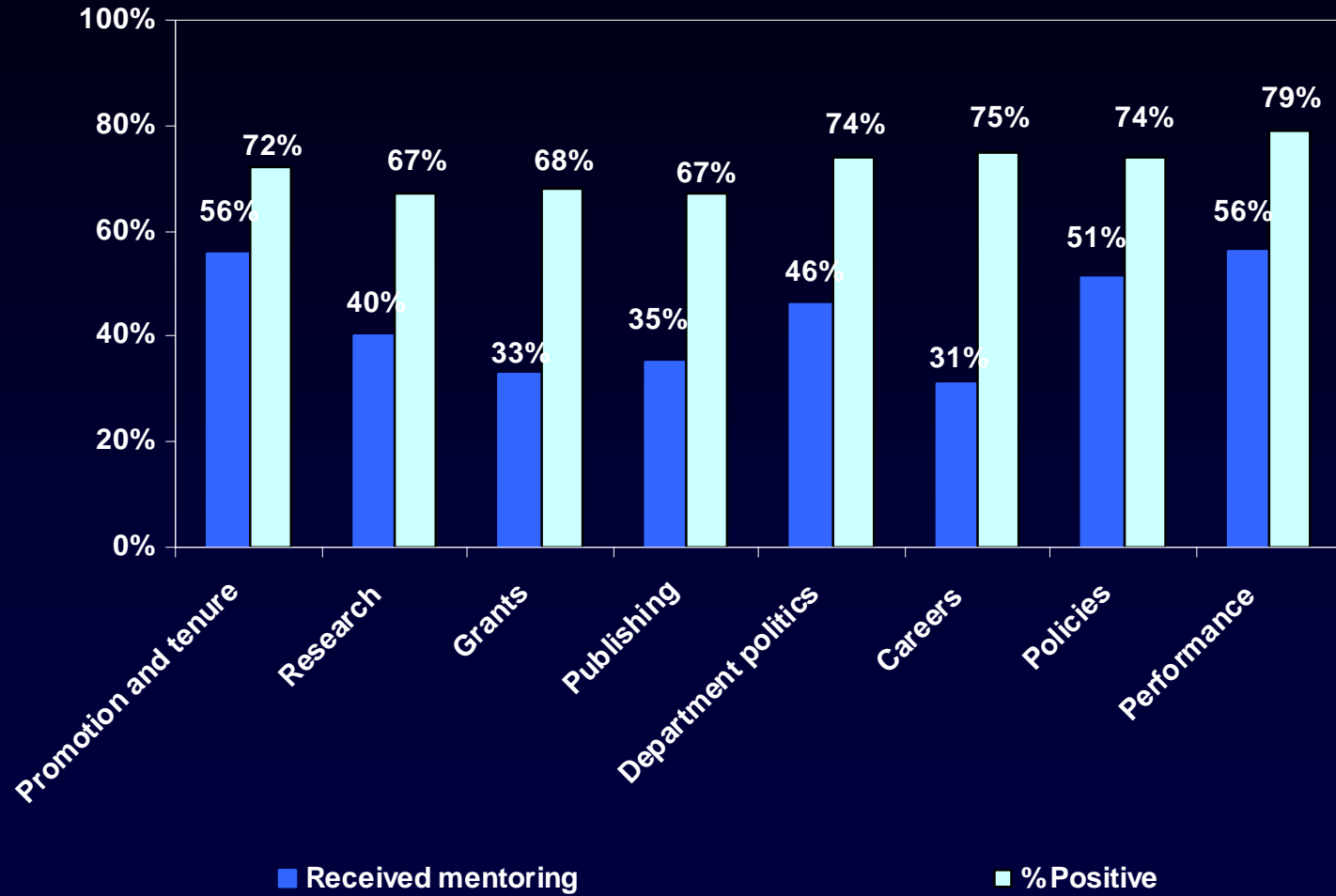


Bi-polar 5 pt. scale:
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Faculty Mentoring





UCF Directions



- focused presentations for UCF constituents
 - deans, directors and chairs
 - faculty
 - staff
 - strategic initiative coordinators

- conduct focus groups
 - clarify results
 - obtain additional faculty feedback

- work within strategic planning process
 - SI 3: Research and Creative Activities
 - SI 7: Collaboration
 - SI 10: UCF Community



Deeper Analysis and Information



- submit specialized analysis requests
 - gender, ethnic and college group differences

- contact: Dr. Patrice Lancey
email: plancey@mail.ucf.edu
phone: 407-882-0279

- survey instruments
 - faculty survey:
 - http://iaaweb.ucf.edu/survey/faculty_quality.htm

 - A&P survey:
 - http://www.iaaweb.ucf.edu/survey/adminpers_quality.htm

 - staff survey:
 - http://www.iaaweb.ucf.edu/survey/staff_quality.htm